

Quality Policy

Eagle Air Top management and all its employees are committed to offering a safe and reliable schedule and charter services that serve our customers while conforming with the current statutory and regulatory requirements.

To achieve this we shall:


- ✓ Conform to regulatory requirements as mandated by CAA.
- ✓ Aim at on Time Departures
- ✓ Ensure effective communication to both internal & external customers
- ✓ Encourage Team work
- ✓ Obtain customer feedback & respond to complaints.
- ✓ Continuous review & up grading of systems.
- ✓ Set achievable functional quality objectives in line with our Company strategy
- ✓ Ensure our personnel are properly trained to do their job right the first time and every time.

We shall communicate this policy to all our employees and ensure that it is understood so that it remains relevant and to review it annually for its continuous suitability.

SIGNATURE:

MANAGING DIRECTOR:

17/3/2014



QUALITY MANAGER:

17/03/2014